

Copy and paste instructions in the breakout room before going into rooms

Breakout Rooms Instructions:

You will be assigned to a breakout room. You will see on the top of the screen which breakout room you are. Please find the cases on the course website.

Breakout rooms 1-6 will discuss case 1.

Breakout rooms 7-12 will discuss case 2.

Breakout rooms 13-18 will discuss case 3.

Breakout rooms 19-24 will discuss case 4.

Please select one notetaker to take notes. You will be asked to report later when we return to the main session. You have about 10 minutes for this exercise.

You will find the cases on the course webpage under in-course material. Please read through the case again and try to answer the following questions as a group.

1. *Identify the breakdown of communication leading to poor outcome*
2. *Suggest strategies to improve communication/hand off*

Access google slides here.

https://docs.google.com/presentation/d/1nmZhrTfccI1w7Z_fmReYrCe-o7Rj4L-IH3J_0vJn6U8/edit?usp=sharing

Find your breakout room number and take notes on the google slide.